Keeping Patients Safe: Imagine Safety for People – What do we need to do?

DR PETER LACHMAN, ISQUA CEO
ISQua’s vision

To transform the health of people and the quality and safety of healthcare, through global communities.

Our Mission

To inspire and empower people to advocate for and to facilitate people’s health and improvements in the quality and safety of healthcare worldwide

Our Action

Enabling a global community to transform health through External Evaluation, Knowledge, Network and Voice
Enabling a global community to transform healthcare through External Evaluation, Knowledge, Network and Voice.
Evolution of the healthcare quality system
Start with WHY we are here

Reference SInek
Why do we need to change?
Care is not reliable but is a matter of chance
Why is it difficult to be safe?
Why do we accept our inability to deliver the right care at the right time every time?
Imagine
Imagine

Leaders who lead for safety and quality
Health care providers who are educated for quality safe person centred care
Imagine

People in charge of their health
Imagine

Care is equitable
Imagine

Healthcare is always safe

“Safety (and Quality) is the ability of a system to sustain required operations under both expected and unexpected conditions.”

Hollnagel et al.
Imagine

Healthcare providers who are nurtured, supported and who have joy in work.
Imagine

Care is integrated
Imagine

Care is coordinated
Imagine

Care is modern
What do you need to do?
“Quality and Safety are never an accident; they are always the result of high intention, sincere effort, intelligent direction and skillful execution; they represents the wise choice of many alternatives"

Adapted from William A. Foster
Vision  Hope
Desire  Courage
Imagination
You must choose what to do
لا يستطيع الإنسان أن يتخيل إلى ما هذا.. لئن لا يوجد هناك جمهور يعتقد أن هناك فقط سما..

تخيل كل الناس
يعيشون من أجل ولهم.

تخيل أن ليس هناك دولة
ليس من الصعب تخيل ذلك
ولكن ليس هناك ما نقل أو نموت من
الحياة وان ليس هناك أي إيداع إضافي
تخيل كل الناس
يعيشون الحياة في سلام.

قد تقول اني محرض واهم.
ولكنني لست الشخص الوحيد الذي يحلم
بذلك.

ثمني يوما ما أن نشاركنا الحلم
وأني يكون العالم واحد

تخيل أن ليس هناك أي معتقدات
الإنسانية.. ماذا إذا كان معتقداتنا تصور ذلك
فإن يكون داعي حيوا نتشجع ولا مكان
للمغز.. بل المغز.. بل الأمل..

تخيل كل الناس
يقتسمون العالم كما

قد تقول اني محرض واهم.
ولكنني لست الشخص الوحيد الذي يحلم
بذلك.

انتهى يوما ما أن نشاركنا الحلم.
You are the future
We know what to do
Make the change
ISQua’s Annual Conferences

Cape Town 2019
20-23 October
Innovate, Implement, Improve:
Beating the Drum for Safety, Quality and Equity
REGISTRATION NOW OPEN
Cape Town International Convention Centre

Florence 2020
30 August - 2 September
Call for Papers will open on 23rd October 2019