



SECOND LEBANESE CONGRESS ON QUALITY & PATIENT SAFETY IN HEALTHCARE

PATIENTS FIRST

20 September, 2014

*USJ Medical Campus
Beirut - Lebanon*

partners:



**World Health
Organization**



SPEAKERS



Prof. Renè Amalberti, M.D., Ph.D.

Member of the board of ISQUA since 2011.

He is a senior advisor on patient safety at the Haute Autorité de Santé (the French accreditation agency) and the head of prevention strategies of a large private medical insurance Cie (MACSF group).



Dr Agnès Leotsakos, World Health Organization, Service Delivery and Safety

Team Leader of Global Capacity Building and Education in Safety and Quality of Service Delivery at the Service Delivery and Safety (SDS) Department of WHO. She also leads the programmes of Standardization in Healthcare and Patient Safety Solutions. Chair in several patient safety global committees. Member of ISQua's education committee. WHO representative at the High5s Steering Group. Official member of DNV Healthcare's Global Advisory Board.



Ashraf Ismail, MD, MPH, CPHQ

Managing Director, Middle East International Office, Joint Commission International

Dr. Ismail is a physician with 25 years of international experience in hospital accreditation, healthcare quality management, performance improvement and development of human resources for health. His contributions in postgraduate quality education and training are well recognized. He is a WHO consultant in accreditation and health care quality. In 2006, he was appointed as Strategic Planning Advisor to the Minister of Health in UAE to develop the new strategy of the health sector.



Seval Akgün, MD, PHD

Professor of Public Health and Medicine in Baskent University School of Medicine and St. John University, Italy and USA with more than 30 plus years of strong experience in epidemiology, quality and accreditation in health care, patient safety, data management, statistical analyses and epidemiological studies including the assessment of burden of diseases, and health and nutritional status indices. A quality expert in health and higher education and a consultant in quality in health care and accreditation,



Karim Boustany, Ph.D.

An Implementation Scientist at the Center for Innovation and Implement Science, located in Indianapolis, Indiana USA. Affiliated with the Regenstrief Institute and works closely with leaders of healthcare institutions including Indiana University Health. In addition to founding a Chicago-based firm that develops low-cost user-friendly decision-support tools, he holds advisory roles at companies that provide services and products for patient care.



Dina Baroudi, M.D., Ph.D. Anesthesiology

Chairperson of the anesthesia department Quality and patient safety director, after completion her bachelor medical degree she joined Hannover university in Germany and accomplished her PhD in Anesthesia and intensive care. She is a member of several anesthesia and quality care societies American board certified in healthcare quality (CPHQ) Fellow of the international society for quality (FISQua) External patient safety expert by the WHO Medical Surveyor in the Saudi National accreditation program (CBAHI). Dr. Baroudi passion to patient Safety proved by several peer reviewed publications.



Fadi Sami Farhat, MD, President of Lebanese Society of Medical Oncology

Professor at the Lebanese University, Specialist in Medical Oncology Advanced Chemotherapy. He holds a Master in Health and Hospital Management. National and International speaker in his field. Author and the co-author for more than 46 peer-reviewed articles. Was elected in January 2011 as President of Cancer Research Group. He chairs the Hematology-Oncology Department at Hammoud Hospital University Medical Center in Saïda since 1998 where he is member of the Scientific Board and the Ethical Committee.



Hamze Jomaa, Masters Nursing, CPHQ

Director -Nursing Quality Improvement Department, King Faisal Specialist Hospital & Research Centre, KSA.

22 years of professional experience in healthcare & expertise in patient safety, quality improvement, accreditation, clinical education, teaching, management, clinical informatics, project management, clinical auditing methodology, Tracer methodology, LEAN and in National Database for National Quality Indicators (NDNQI)- Structure, process and outcome indicators. International Speaker in many Symposiums.



Dr Zeina Assaf Moukarzel, MSH

Anesthesiologist, Founder and president of LAMSA (Lebanese Association of Medical services for Addiction) with the objective of installing an anti-smoking culture in hospitals and among Lebanese population. She is an auditor with APAVE for hospital accreditation. Co founder of Lubnan 2014 NGO based in France to support Lebanese NGOs



Dr. Ali Hajj, Managing Director for Health Care Management

Worked as a Chief Executive Officer in several healthcare systems throughout the United States and Lebanon. Instructor at the University of Lebanon and a Healthcare Subject Matter Expert for Deloitte. Advisor to the Ministry of Health, and a member of the Ministry of Health National Accreditation Board. Devoted his time to promote quality and efficiency in the healthcare field through Governance, Operation, Strategic Planning and Policy Making and received several awards for operational excellence.

PRELIMINARY PROGRAM

Friday September 19th 2014

17:00 **OPENING CEREMONY**
18:00 **COCKTAIL RECEPTION**

Saturday, September 20th 2014

08:00 **REGISTRATION**

PATIENT SAFETY

Moderators: Dr. Marwan Ghosn, Ms. Helen Nwayhed

09:00 Global Challenges and Solutions in Patient Safety **Dr. Agnes Leotsakos, WHO**
09:30 Engaging Patients in Their Care and Safety **Prof. Rene Amalberti, ISQua**
10:00 Safety of Targeted Therapy and its Impact on the Compliance of Oncology Patients **Dr. Fadi Farhat, LSMO**

10:30 **COFFEE BREAK**

QUALITY & ACCREDITATION : A GLOBAL CONCEPT

Moderators: Dr. Paula Rizkallah, Ms. Nadia Deek

11:00 Achieving Patient Centered Care with JCI Standards **Dr. Ashraf Ismail, JCI**
11:30 TISQua Program for Accreditation and Education **Prof. Rene Amalberti, ISQua**
12:00 The Turkish Experience in Establishing a Patient Centered Quality Systems **Prof. Seval Akgun, Turkey**

12:30 **LUNCH**

OPERATION MANAGEMENT & SAFETY

Moderators: Dr. Nabil Kronfol, Ms. Roula Zahar

13:30 Patients First... Operational Responsibility **Dr. Ali ElHaj, HCM**
14:00 The Creation, Development, Implementation, and Use of Computer Simulators in Healthcare Operations **Dr. Karim Boustany, USA**
14:30 Patient Safety and Quality Information System: "The Ownership Story of frontline staff" **Mr. Hamzeh Jomaa, KSA**

15:00 **COFFEE BREAK**

RISK MANAGEMENT

Moderators: Dr. Najj Aoun, Dr. Salim Adib

15:30 Controlling Variations to Protocols and Recommendations **Prof. Rene Amalberti, ISQua**
15:55 Healthcare Facilities Preparedness for MERS-Co V: Are We Ready? A Risk Assessment Approach **Dr. Dina Baroudi, KSA**
16:20 Gestion des Dechets au Liban : Present et Futur **Dr. Dominique Salameh, Arc en Ciel**
16:45 L'intervention des Professionnels de Santé dans la Lutte Contre le Tabagisme : du Conseil à l'Accompagnement **Dr. Zeina Moukarzel, LAMSA**

WELCOME LETTER

Dear Participants,

Welcome to the second Lebanese congress on Quality & Safety in Healthcare.

In response to our mission of promoting healthcare quality through continuous learning and fostering communication among professionals to promote quality and patient safety in Lebanon, we have chosen this year to focus on PATIENTS.

Patient Centered Care being the ideal model of care where many stakeholders interact to provide the safest, timely, effective, equitable and efficient care, this year's conference will take a close look at how patient empowerment and patient education play an essential part in taking our practices to another level and higher standards.

We have chosen for you interesting subjects and interactive workshops to be given by expert international speakers, who are willing to share their knowledge with you and discuss your challenges.

Dr Rola Hammoud

President

ORGANIZING COMMITTEE

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For further information please contact the official congress organizers:



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