Under the Patronage of
The Deputy Prime Minister and Minister of Public Health
Mr. Ghassan Hasbani

Lebanese Society for Quality & Safety in Healthcare
5th Annual Congress
BRIDGING THE GAP FOR A SAFER CARE

September 8th - 9th, 2017
ESA Business School
Beirut - Lebanon

Continuing education credits for nursing & pharmacy offered
Welcome Letter & Committee

Dear Colleagues,

On behalf of the Lebanese Society for Quality & Safety in Healthcare, it gives me a great pleasure to announce the Fifth Annual Congress, which will take place on September 8 and 9, 2017 at the ESA Business School in Beirut.

The theme for this year’s Congress is “Bridging the gap for a safer care”.

The opening ceremony and the whole event are under the Patronage of his Excellency the Vice Prime Minister and Minister of public Health, Mr. Ghassan Hasbani.

On the first day four workshops sessions will be held in the English and French languages as parallel sessions. The sessions will be conducted by International Experts and will tackle management of resources and the communication of adverse events to patients and families.

The congress on the next day will focus on how healthcare institutions can build the path for safer care by introducing and implementing safety goals and adopting strategies for monitoring and measurement. Moreover, it will focus on how new technologies can keep patient safety at a top level of the organization’s goals and how effective communication between all stakeholders and the implementation of a just culture can help people to improve their practice continuously.

The last part of the Congress will focus on the role of accreditation in building and sustaining a safety culture.

We are looking forward to seeing you all.

Best regards,

Rabab Rassi El-Khoury
LSQSH President

Scientific Committee:
Dr Rabab Rassi El-Khoury, President
Dr Paula Rizkallah, Vice President
Dr Rola Hammoud
Dr Jamal Hobballah
Ms Gladys Mouro
Dr Boutros Assaf
Mrs Nadia Deek
Ms Maysaa’ Jaafar

Advisory Board:
Prof René Amalberti
Dr Nabil Kronfol
Dr Kedar Mate
Dr Alissar Radi

International Speakers:
René Amalberti France
Rabih Dabliz UAE
Martial Favre France
Etienne Minvielle France
Speakers Presentations

René Amalberti, MD, PhD
Medical doctor specialized in cognitive psychology. Professor of Medicine, physiology and aerospace medicine.

Martial Favre, MD
Medical doctor specialized in public health and in quality improvement systems. Member of the Technical Committee of Accreditation in Lebanon. In charge of the organization and implementation of the accreditation system in Tunisia.

Hanane Barakat, MD, MHM
Clinical Assistant Professor of Anesthesia at the LAU Medical Center, Gilbert and Rose-Marie Chagoury School of Medicine. Clerkship Director for Med 4 students. Chair of the performance improvement committee at LAU Medical Center.

Aline Choucair, Atty
Aline has developed over the past years an extensive expertise in corporate and medical law. She is a legal advisor for many Medical Hospitals.

Rabih Dabliz, Pharm.D, FiSMP
Manager for Quality & Medication Safety Services at Cleveland Clinic Abu Dhabi. Safe Medication Management Fellowship at the Institute for Safe Medication Practices.

Dia Hassan, PhD, MPH, BSEH
President and Chief Executive Officer of Bellevue University Medical center, Lebanon. Consultant for Joint Commission International.

Nabil Diab, MD, MBa
Associate professor of surgery at the Faculty of Medicine - University of Balamand. Chief of pediatric surgery and urology at Saint George Hospital University Medical Center. Head of quality systems for clinical care at Saint George Hospital University Medical Center. Head of post-graduate affairs office at Saint George Hospital University Medical Center.

Jennifer Kozaily, Pharm D
Patient safety and risk manager at AUBMC

Etienne Minvielle, MD, EHESP
Quality Director at Gustave Roussy Doctor in Management Professor at the EHESP
Saturday, September 9th, 2017

PROFESSIONAL CONGRESS

08:00 - 09:00 Registration

Session 1  To Err is Human
Moderators  Rasha Hamra, Ahmad Zaatari
09:00 - 09:20 Just Culture Implementation Process  Jennifer Kozaily, Pharm D
09:20 - 09:40 Application of Human Factors in the Management of High Alert Medications: The Cleveland Clinic Abu Dhabi Experience  Rabih Dabliz, Pharm D, FISMP
09:40 - 10:00 The Legal Perspective of Medical Errors  Aline Choucair, Atty

10:00 - 10:30 Opening Ceremony  ESA, MoPH, LSPH, WHO, LSQSH

10:30 - 11:00 Discussion Panelists with the Participation of the Presidents of Lebanese Orders of Physicians, Pharmacists, Nurses and Midwives
Animator: Ali El-Hajj, LLM, PhD

11:00 - 11:20 Coffee Break

Session 2  Building Blocks for a Safer Care
Moderators  Abir Alameh, Omar Ayash, May Helou
11:20 - 11:40 The role of healthcare management in improving safety  Etienne Minvielle, EHESP
11:40 - 12:00 Patient tracer methodology: The French approach  Martial Favre, MD
12:00 - 12:20 Integrating Patient Safety education in the medical school Curriculum  Hanane Barakat, MD, MHM
12:20 - 13:00 Lessons learned in engaging physicians  Nabil Diab, MD, MBA

13:00 - 14:00 Lunch Break

Session 3  Accreditation New Insights
Moderators  Rita Freiha, Perrine Malaud-Wakim
14:00 - 14:20 Impact of Accreditation and Regulation on Quality and Patient Safety  Ali El-Hajj, LLM, PhD
14:20 - 14:40 Planetree Accreditation: From Hospital and Physician, to Patient-Centered Care  Dia El-Hassan, PhD, MPH, BSEH
14:40 - 15:00 Changes in Accreditation Process to Bridge the Gap for a Safer Care  René Amalberti, MD, PhD

15:00 Congress Closure

Acknowledgements

Conference Registration:
International Healthcare Practitioners  $350
Local Healthcare Practitioners  $150
Members and Students  $ 80

The Conference registration fee entitles delegates to:
• Entry to all conference sessions
• Attendance Certificates and continuing education certificates for nursing and pharmacy
• Conference Booklet
• All coffee breaks and meals