

Under the Patronage of  
The Deputy Prime Minister and Minister of Public Health  
**Mr. Ghassan Hasbani**

**Lebanese Society for Quality & Safety in Healthcare**  
**5<sup>th</sup> Annual Congress**  
**BRIDGING THE GAP FOR A SAFER CARE**

September 8<sup>th</sup> - 9<sup>th</sup>, 2017  
ESA Business School  
Beirut - Lebanon

Continuing education credits for nursing & pharmacy offered





## Welcome Letter & Committee

Dear Colleagues,

On behalf of the Lebanese Society for Quality & Safety in Healthcare, it gives me a great pleasure to announce the Fifth Annual Congress, which will take place on September 8 and 9, 2017 at the ESA Business School in Beirut.

The theme for this year's Congress is "Bridging the gap for a safer care".

The opening ceremony and the whole event are under the Patronage of his Excellency the Vice Prime Minister and Minister of public Health, Mr. Ghassan Hasbani.

On the first day four workshops sessions will be held in the English and French languages as parallel sessions. The sessions will be conducted by International Experts and will tackle management of resources and the communication of adverse events to patients and families.

The congress on the next day will focus on how healthcare institutions can build the path for safer care by introducing and implementing safety goals and adopting strategies for monitoring and measurement. Moreover, it will focus on how new technologies can keep patient safety at a top level of the organization's goals and how effective communication between all stakeholders and the implementation of a just culture can help people to improve their practice continuously.

The last part of the Congress will focus on the role of accreditation in building and sustaining a safety culture.

We are looking forward to seeing you all.

Best regards,

**Rabab Rassi El-Khoury**

LSQSH President

### Scientific Committee:

Dr Rabab Rassi El-Khoury, President  
Dr Paula Rizkallah, Vice President  
Dr Rola Hammoud  
Dr Jamal Hobballah  
Ms Gladys Mouro  
Dr Boutros Assaf  
Mrs Nadia Deek  
Ms Maysaa' Jaafar

### Advisory Board:

Prof René Amalberti  
Dr Nabil Kronfol  
Dr Kedar Mate  
Dr Alissar Radi

### International Speakers:

René Amalberti	France
Rabih Dabliz	UAE
Martial Favre	France
Etienne Minvielle	France





## Speakers Presentations



### **René Amalberti, MD, PhD**

Medical doctor specialized in cognitive psychology. Professor of Medicine, physiology and aerospace medicine.



### **Martial Favre, MD**

Medical doctor specialized in public health and in quality improvement systems. Member of the Technical Committee of Accreditation in Lebanon. In charge of the organization and implementation of the accreditation system in Tunisia.



### **Hanane Barakat, MD, MHM**

Clinical Assistant Professor of Anesthesia at the LAU Medical Center, Gilbert and Rose-Marie Chagoury School of Medicine. Clerkship Director for Med 4 students.

Chair of the performance improvement committee at LAU Medical Center.



### **Aline Choucair, Atty**

Aline has developed over the past years an extensive expertise in corporate and medical law. She is a legal advisor for many Medical Hospitals



### **Rabih Dabliz, Pharm.D, FISMP**

Manager for Quality & Medication Safety Services at Cleveland Clinic Abu Dhabi

Safe Medication Management Fellowship at the Institute for Safe Medication Practices.



### **Dia Hassan, PhD, MPH, BSEH**

President and Chief Executive Officer of Bellevue University Medical center, Lebanon.

Consultant for Joint Commission International.



### **Nabil Diab, MD, MBa**

Associate professor of surgery at the Faculty of Medicine - University of Balamand.

Chief of pediatric surgery and urology at Saint George Hospital University Medical Center.

Head of quality systems for clinical care at Saint George Hospital University Medical Center.

Head of post-graduate affairs office at Saint George Hospital University Medical Center.



### **Jennifer Kozaily, Pharm D**

Patient safety and risk manager at AUBMC



### **Ali El Haj, LLM, PhD**

Chairman & General Manager of Veritas Scientific, Research & Development Council  
Founding Governing Board member of Medrar Medical Center.

Advisor to the Ministry of Health, and a member of the Ministry of Health National Accreditation and standard development committee.



### **Etienne Minvielle, MD, EHESP**

Quality Director at Gustave Roussy  
Doctor in Management  
Professor at the EHESP





# Saturday, September 9<sup>th</sup>, 2017

## PROFESSIONAL CONGRESS

### 08:00 - 09:00 Registration

#### Session 1 To Err is Human

Moderators Rasha Hamra, Ahmad Zaatari

09:00 - 09:20 Just Culture Implementation Process **Jennifer Kozaily, Pharm D**

09:20 - 09:40 Application of Human Factors in the Management of High Alert Medications : The Cleveland Clinic Abu Dhabi Experience **Rabih Dabliz, Pharm D, FISMP**

09:40 - 10:00 The Legal Perspective of Medical Errors **Aline Choucair, Atty**

### 10:00 - 10:30 Opening Ceremony **ESA, MoPH, LSPH, WHO, LSQSH**

10:30 - 11:00 Discussion Panelists with the Participation of the Presidents of Lebanese Orders of Physicians, Pharmacists, Nurses and Midwives  
Animator : **Ali El-Hajj, LLM, PhD**

### 11:00 - 11:20 Coffee Break

#### Session 2 Building Blocks for a Safer Care

Moderators Abir Alameh, Omar Ayash, May Helou

11:20 - 11:40 The role of healthcare management in improving safety **Etienne Minvielle, EHESP**

11:40 - 12:00 Patient tracer methodology: The French approach **Martial Favre, MD**

12:00 - 12:20 Integrating Patient Safety education in the medical school Curriculum  
**Hanane Barakat, MD, MHM**

12:20 - 13:00 Lessons learned in engaging physicians **Nabil Diab, MD, MBA**

### 13:00 - 14:00 Lunch Break

#### Session 3 Accreditation New Insights

Moderators Rita Freiha, Perrine Malaud-Wakim

14:00 - 14:20 Impact of Accreditation and Regulation on Quality and Patient Safety **Ali El-Hajj, LLM, PhD**

14:20 - 14:40 Planetree Accreditation: From Hospital and Physician, to Patient-Centered Care  
**Dia El-Hassan, PhD, MPH, BSEH**

14:40 - 15:00 Changes in Accreditation Process to Bridge the Gap for a Safer Care **René Amalberti, MD, PhD**

### 15:00 Congress Closure

## Acknowledgements

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#### Conference Registration:

International Healthcare Practitioners	\$350
Local Healthcare Practitioners	\$150
Members and Students	\$ 80

#### The Conference registration fee entitles delegates to:

- Entry to all conference sessions
- Attendance Certificates and continuing education certificates for nursing and pharmacy
- Conference Booklet
- All coffee breaks and meals

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