4-6 October 2015 Dubai International Convention & Exhibition Centre

CONFERENCE BROCHURE

• 11th Healthcare-Associated Infections Conference 4-6 October
• 5th Patient Safety Conference 4-6 October
• 5th Wound Care Conference 4-5 October
• 10th Decontamination & Sterilisation Conference 4-6 October
• 2nd Smart Hospitals: The IT Solutions Conference 6 October

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AT A GLANCE

11th Middle East Healthcare-Associated Infections Conference
4-6 October

5th Middle East Patient Safety Conference
4-6 October

Designation Statement:
The Cleveland Clinic Foundation Center for Continuing Education designates this live activity for the maximum of **16.25 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

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The Cleveland Clinic Foundation Center for Continuing Education is accredited by the Accreditation Council of Continuing Medical Education to provide continuing medical education for physicians.

Participants claiming CME credit from the activity may submit the credit hours to the American Osteopathic Association for Category 2 credit.
“The most important lesson for healthcare is not to be satisfied with modest improvements. Aiming for zero harm is the first step toward achieving it. In order to get to zero, healthcare organisations must first commit to the process of becoming a ‘high reliability’ institution. Patient Safety Middle East will focus on the pressing need for healthcare organisations to commit to zero hospital-acquired infections and how to embark on this journey.”

Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE
Dear Healthcare Professional,

I am delighted to present you with the programme agendas for Patient Safety Middle East, taking place at the Dubai International Convention & Exhibition Centre from 4-6 October 2015.

Five scientific conferences will feature important patient safety issues, and will focus on how to enhance patient data systems by adopting innovative technologies within hospitals and clinics in the region.

During the three days a variety of plenaries, panel discussions, workshops, demonstrations and interactive activities will be held and participants will have the opportunity to network and share best practice with other professionals who are passionate about patient safety.

- **11th Middle East Healthcare-Associated Infections Conference:** This three-day programme will focus on the local determinants of the HCAI burden, surveillance systems currently in place, capacity of microbiology laboratories, Ebola and influenza updates, best hand hygiene practices and antimicrobial stewardship to enhance staff education and accountability.

- **5th Middle East Patient Safety Conference:** Under the theme, *high reliability in healthcare safety; moving from vision to application*, this three-day conference will focus on clinical risk management, compliance to international patient safety goals and tools for data acquisition and safety measurements. A hands-on workshop will be held on the third day and will focus on quality improvement, looking at how to establish reliable systems and how to nurture staff engagement.

- **5th Middle East Wound Care Conference:** This programme will present a comprehensive educational experience on innovative and emerging technology as well as techniques in wound management and healing. In addition there will be hands-on training on negative-pressure wound therapy and a workshop on setting up a tissue viability unit and service.

- **10th Middle East Decontamination and Sterilisation Conference:** This three-day scientific meeting will discuss best practices in the handling, collection and transport of contaminated instruments, cleaning and decontamination processes, instrument inspection, preparation and packaging, sterilisation and monitoring, sterile storage, distribution, and WHO standards for infection control.

- **2nd Smart Hospitals: The IT Solutions Conference:** This conference will feature effective design and implementation of IT solutions and methodologies within the healthcare setting. Topics will concentrate on the latest advancements that will drive performance efficiencies and bring about a connected infrastructure transformation in hospital operations for front line staff and patients.

We look forward to welcoming you to the 11th edition of Patient Safety Middle East.

Best regards,

Rejoy Penacerrada
Conference Producer
Informa Life Sciences Exhibitions

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**THE EXHIBITION**

Held alongside the conferences, the free-to-attend exhibition will present hundreds of new products, equipment and services all being showcased by the main players in the industry. This will provide an opportunity for you to see the latest technologies on display and test them out all under one roof, while meeting new contacts and attending educational courses.
Who should attend:
• Pathologists
• Microbiologists
• Infectious disease consultants
• Patient Safety managers
• Intensivists
• Internists
• Medical technologists
• Medical laboratory supervisors
• Clinical scientists
• Laboratory technologists
• Epidemiologists
• Internal medicine consultants
• Infection control personnel
• Infection control nurses
• General Practitioners

Benefits of attending:
• Identify local determinants of the healthcare-associated infections burden
• Review surveillance systems and protocols
• Evaluate hand hygiene practices and antimicrobial stewardship programmes
• Discuss potential involvement of patients and their families in healthcare-associated infection reporting and control
• Appraise infection control campaigns against Ebola and influenza
• Review strategies to promote safer patient outcomes

Key topics:
• Infection control and prevention campaigns
• Hand hygiene campaigns
• Antimicrobial stewardship
• Ebola and influenza updates
• Healthcare-associated infection outbreaks
• Compliance for healthcare-associated infections
• Healthcare-associated infection surveillance
• Methicillin-resistant Staphylococcus aureus (MRSA) infections
• MDR Gram-positive bacteria

11TH MIDDLE EAST HEALTHCARE-ASSOCIATED INFECTIONS CONFERENCE
4-6 October 2015
11TH MIDDLE EAST HEALTHCARE-ASSOCIATED INFECTIONS CONFERENCE

DAY ONE  Sunday, 4 October

09:50  Opening remarks by Conference Chair:
Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE

SESSION 1
Moderator: Dr Tibor Pal, Professor of Microbiology; Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE

10:00  Automated use of WHONET and SaTScan to detect HAI outbreaks using antimicrobial resistance phenotypes
John Michael Stelling, Co-Director, WHO Collaborating Centre for Surveillance of Antimicrobial Resistance, Brigham and Women’s Hospital, Boston, Massachusetts, USA

10:45  Antimicrobial stewardship interventions: Evidence and how we can implement more effectively
Speaker to be confirmed

11:30 coffee break

SESSION 2
Moderator: Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE

12:00  Current trends in the epidemiology of Carbapenem-resistant Enterobacteriaceae in the Peninsula; potential implications on screening strategies
Dr Tibor Pal, Professor of Microbiology; Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE

12:45  Emergence of pan-resistant strains in the UAE
Dr Agnes Sonnevend, Associate Professor, Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE

13:30 lunch break

SESSION 3
Moderator: Dr Agnes Maria Sonnevend Pal, Associate Professor, Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE

15:00  The UK model of stewardship
Philip Howard, Consultant Antimicrobial Pharmacist, Leeds Teaching Hospital NHS Trust, West Yorkshire, UK

15:45  Impact of surveillance techniques on reporting rates of surgical site infections
Dr Anubhav Pandey, Assistant Vice President, Quality Assurance, Diagno Labs Pvt Ltd, New Delhi, India

16:30  Antimicrobial stewardship: You are not alone
Dr Lyssette L. Cardona, Infectious Diseases Consultant, Department Leader, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

17:00  Closing remarks by Conference Chair:
Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE

17:15 close of day one
“Healthcare-associated infections remain one of the most common ways in which we harm our patients; everyone who works in healthcare must take responsibility for their actions to minimise the risk of avoidable infections.”

Dr Mike Cooper, Consultant Microbiologist and DIPC, Royal Wolverhampton NHS Trust, West Midlands, UK

DAY TWO Monday, 5 October

SESSION 4
Moderator: Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE

10:00 Methicillin-resistant Staphylococcus Aureus (MRSA) infection; how to fix it?
Dr Mike Cooper, Consultant Microbiologist and DIPC, Royal Wolverhampton NHS Trust, West Midlands, UK

10:45 MDR Gram-positive bacteria in the Gulf region
Dr Agnes Sonnevend, Associate Professor; Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE

11:30 COFFEE BREAK

SESSION 5
Moderator: Dr Tibor Pal, CMHS Professor of Microbiology; Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE

12:00 WHONET software for AMR surveillance
John Michael Stelling, Co-Director, WHO Collaborating Centre for Surveillance of Antimicrobial Resistance, Brigham and Women’s Hospital, Boston, Massachusetts, USA

12:45 Influenza and influenza-like illness — H1N1, MERS-CoV
Dr Asim Malek, Consultant, Infectious Disease, Chairman of Infection Control Committee, Mafraq Hospital, Abu Dhabi, UAE

13:30 LUNCH BREAK

SESSION 6
Moderator: Dr Mike Cooper, Consultant Microbiologist and DIPC, Royal Wolverhampton NHS Trust, West Midlands, UK

15:00 MDR in GNB; recent status and management strategies
Dr Asim Malek, Consultant, Infectious Disease, Chairman of Infection Control Committee, Mafraq Hospital, Abu Dhabi, UAE

15:45 Bundle care, a new approach in HAI
Dr Anita Sharma, Head, Department of Laboratory Medicine, Fortis Hospital, Mohali, Punjab, India

16:30 Update on brucellosis
Dr Mohamad Mooty, Infectious Disease Consultant, Medical Subspecialty Institute, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

17:00 Closing remarks by Conference Chair:
Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE

17:15 CLOSE OF DAY TWO
11TH MIDDLE EAST HEALTHCARE-ASSOCIATED INFECTIONS CONFERENCE

DAY THREE Tuesday, 6 October

SESSION 7
Moderator: Dr Mohamad Mooty, Infectious Disease Consultant, Medical Subspecialty Institute, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
09:30 Update on rapid diagnostic testing for bacterial pathogens
Dr Adnan Alatoom, Microbiologist Lead, Pathology Institute, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
10:00 Antibiotic prescribing and stewardship
Speaker to be confirmed
10:45 Automated hand hygiene monitoring systems; are there any additional benefits?
Dr Mike Cooper, Consultant Microbiologist and DIPC, Royal Wolverhampton NHS Trust, West Midlands, UK
11:30 COFFEE BREAK

SESSION 8
Moderator: Dr Emad Elmidany, Middle East Area Manager, Ste. Oxypharm, Paris, France
12:00 Ebola updates
Dr Mohamad Mooty, Infectious Disease Specialist, Medical Subspecialties Institute, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
12:45 Impact of role models on hand hygiene compliance/ factors that influence physician hand hygiene compliance
Dr Husain Alawadhi, Chief, Medical Intensive Care Unit, Mafraq Hospital; Member, SEHA Infection Control Committee, Abu Dhabi, UAE
13:30 LUNCH BREAK

SESSION 9
Moderator: Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE
15:00 Clostridium difficile spores: Best practices from USA
Michael Gately, Managing Director, Medentech, Wexford, Ireland
15:30 Practical aspects in DSVA (Disinfection of Surfaces via air)
Dr Emad Elmidany, Middle East Area Manager, Ste. Oxypharm, Paris, France
16:00 Air quality and the environment in healthcare
Keith Esdon, Consultant in Air Quality Testing & Decontamination Systems, AQA International, Buckinghamshire, UK
16:30 Closing remarks by the Conference Chair:
Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE
17:00 CLOSE OF DAY THREE

CONFERENCE CHAIR: Dr Mansour Al Zarouni, Member, General Secretariat Committee, Sultan Bin Khalifa International Thalassemia Award (SITA), Dubai, UAE
ACTIVITY DIRECTOR: Dr Lysette L. Cardona, Infectious Disease Consultant, Department Leader, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
CO-ACTIVITY DIRECTOR: Dr Mohamad Mooty, Infectious Disease Consultant, Medical Subspecialty Institute, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

SPEAKER FACULTY
- Dr Adnan Alatoom, Microbiologist Lead, Pathology Institute, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
- Dr Agnes Sonnevend, Associate Professor, Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE
- Dr Anita Sharma, Head, Department of Laboratory Medicine, Fortis Hospital, Mohali, Punjab, India
- Dr Anubhav Pandey, Assistant Vice President, Quality Assurance, Diagno Labs Pvt Ltd, New Delhi, India
- Dr Asim Malek, Consultant, Infectious Disease, Chairman of Infection Control Committee, Mafraq Hospital, Abu Dhabi, UAE
- Dr Emad Elmidany, Middle East Area Manager, Ste. Oxypharm, Paris, France
- Dr Husain Alawadhi, Chief, Medical Intensive Care Unit, Mafraq Hospital; Member, SEHA Infection Control Committee, Abu Dhabi, UAE
- John Michael Stelling, Co-Director, WHO Collaborating Centre for Surveillance of Antimicrobial Resistance, Brigham and Women's Hospital, Boston, Massachusetts, USA
- Keith Esdon, Consultant in Air Quality Testing & Decontamination Systems, AQA International, Buckinghamshire, UK
- Michael Gately, Managing Director, Medentech, Wexford, Ireland
- Dr Mike Cooper, Consultant Microbiologist and DIPC, Royal Wolverhampton NHS Trust, West Midlands, UK
- Philip Howard, Consultant Antimicrobial Pharmacist, Leeds Teaching Hospital NHS Trust, West Yorkshire, UK
- Dr Rania El-Lababidi, Co-Chair, Antimicrobial Stewardship Program, Department of Pharmacy Services, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
- Dr Tibor Pal, CMHS Professor of Microbiology; Consultant Clinical Microbiologist, Dept. Medical Microbiology and Immunology, CMHS, UAE University, Al Ain, UAE

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Who should attend?
- Patient Safety policy-makers
- Patient Safety officers
- Patient Safety managers
- Quality Management professionals
- Quality Improvement managers
- Quality Assurance professionals/managers
- Occupational Health managers
- Chief Medical officers
- Department managers
- Laboratory directors/managers
- Nurse administrators
- Surgical nurses
- Pharmacists
- Risk managers

Benefits of attending:
- Examine how to apply clinical risk management in practice settings
- Translate how customer relationship management results in patient safety
- Analyse patient safety methods and tools
- Review the latest International Patient Safety Goals (IPSGs) and ways to implement them
- Identify strategies for evaluating patient safety programme outcomes
- Appraise case studies of how regional organisations have implemented measures to improve patient safety
- Identify physician engagement on costs, quality and patient care
- Define a strategy for quality improvement

Key topics:
- High reliability in healthcare safety
- Dr Fosters Global Comparator programme
- Medication safety, adverse drug reaction and pharmacovigilance
- Disclosure of medical errors
- Patient-centred transition home
- Customer relationship management
- Clinical risk management and safety
- Safety culture among nurses
- Healthcare-associated infections
- JCI standards and patient safety goals

High reliability in healthcare safety, moving from vision to application
SESSION 1: HIGH RELIABILITY IN HEALTHCARE
Moderator: Krishnan Sankaranarayanan, Senior Safety Officer, Tawam Hospital, Al Ain, UAE
10:00 KEYNOTE PRESENTATION: High reliability organisations: Mindfulness of the unexpected
Dr Rola Hammoud, President, Lebanese Society for Quality & Safety in Healthcare, Beirut, Lebanon
10:30 Teamwork and crew resource management
Dr Samer Ellahham, Chief Quality Officer, Senior Consultant, Sheikh Khalifa Medical City, Abu Dhabi, UAE
11:00 Dr Fosters Global Comparator programme: Sharing data across the border to improve quality in healthcare
Dr Ole Tjomsland, Board-certified General and Cardiothoracic Surgeon, Director of Quality and Specialist Areas, South-Eastern Norway Regional Health Authority, Hamar, Norway
11:30 Patient Safety: From mission statement to the front line; a pathway achieved with JCI standards and patient safety goals
Dr Ashraf Ismail, Managing Director, Joint Commission International Middle East Office, Dubai Healthcare City, Dubai, UAE
12:00 Q&A
12:15 LUNCH BREAK

SESSION 2: MEDICAL ERRORS
Moderator: Dr Samer Ellahham, Chief Quality Officer, Senior Consultant, Sheikh Khalifa Medical City, Abu Dhabi, UAE
13:30 A patient's story and healthcare professionals' role in preventing medical errors
Dr Majd Dameh, Senior Adjunct Lecturer, Monash University of Melbourne, Melbourne, Australia; Assistant Professor, Fatima College of Health Sciences, Abu Dhabi, UAE
14:00 Subtracting insult from injury; disclosure of medical errors
Krishnan Sankaranarayanan, Senior Safety Officer, Tawam Hospital, Al Ain, UAE

SESSION 3: PATIENT CARE
Moderator: Krishnan Sankaranarayanan, Senior Safety Officer, Tawam Hospital, Al Ain, UAE
14:30 Reducing avoidable patient admissions by creating more patient-centred transition home
Dr Paul Barach, Clinical Professor, Wayne State University School of Medicine, Detroit, Michigan, USA
15:00 Empowered patients, Adverse event Reporting (AER) and digital health
Dr Zakiuddin Ahmed, President, Healthcare Paradigm; President, eHAP, Karachi, Pakistan; Director, uHealth-Interactive, Dubai, UAE
15:30 Q&A
15:45 COFFEE BREAK

SESSION 4: CLINICAL RISK MANAGEMENT
Moderator: Dr Paul Barach, Clinical Professor, Wayne State University School of Medicine, Detroit, Michigan, USA
16:15 Near misses, an untapped resource for organisational learning
Maya Mallat Yassine, Corporate Senior Risk Management & Patient Safety Officer, Abu Dhabi Health Services, Abu Dhabi, UAE
16:45 Clinical risk management and safety
Stephen Powell, CEO and President, Synensis, Atlanta, Georgia, USA
17:15 Q&A
17:30 CLOSE OF DAY ONE
“All clinicians should share knowledge and experience to make our healthcare system better and safer.”

Dr Ole Tjomsland, Board-certified General and Cardiothoracic Surgeon, Director of Quality and Specialist Areas, South-Eastern Norway Regional Health Authority, Hamar, Norway

SESSION 5: TOOLS FOR QUALITY AND SAFETY IMPROVEMENT
Moderator: Dr Samer Ellahham, Chief Quality Officer, Senior Consultant, Sheikh Khalifa Medical City, Abu Dhabi, UAE

10:00 KEYNOTE PRESENTATION: The role and importance of physician engagement in managing patient care, quality and costs
Dr Paul Barach, Clinical Professor, Wayne State University School of Medicine, Detroit, Michigan, USA

Patient safety tools
Dr Samer Ellahham, Chief Quality Officer, Senior Consultant, Sheikh Khalifa Medical City, Abu Dhabi, UAE

11:00 Moving forward with CRM (Crew Resource Management): Where to now?
Alison Calvert, Human Factors Specialist, Emirates Airlines, Dubai, UAE

Data versus Information from smart pumps
James Waterson, Clinical Consultant, Clinical Operations, CareFusion Middle East, Dubai, UAE

12:00 Q&A

12:15 LUNCH BREAK

SESSION 6: UPDATES IN PATIENT SAFETY
Moderator: Dr Samer Ellahham, Chief Quality Officer, Senior Consultant, Sheikh Khalifa Medical City, Abu Dhabi, UAE

13:30 The patient’s involvement in safety
Safa Al Mustafa, Acting Chief Nursing Officer, Sheikh Khalifa Medical City, Abu Dhabi, UAE

14:00 Change management
Helen Griffiths, Nurse Consultant in Gastroenterology/Nurse Advisor NHSCSP, Wye Valley NHS Trust, Hereford, UK

14:30 Safety culture among nurses working at the Ministry of Health in Oman
Malek Al-Omari, Nurse Consultant; Directorate General for Nursing Affairs - Practice Section, Ministry of Health, Muscat, Oman

15:00 Patient safety in healthcare; what we have learned from other industries
Dr Ole Tjomsland, Board-certified General and Cardiothoracic Surgeon, Director of Quality and Specialist Areas, South-Eastern Norway Regional Health Authority, Hamar, Norway

15:30 Q&A

15:45 COFFEE BREAK

SESSION 7: CASE STUDIES
Moderator: Dr Paul Barach, Clinical Professor, Wayne State University School of Medicine, Detroit, Michigan, USA

16:15 Why we need more than technical and procedural competencies in the medical industry
Martin Egerth, Human Factors Manager, Lufthansa Flight Training, Frankfurt, Germany

17:00 Patient safety leadership WalkRounds – linking boardroom to bedside
Dr Farook Mirza, Healthcare Risk Manager, Dubai Health Authority, Dubai, UAE

17:15 Disruptive behavior - its impact on staff and patient safety
Krishnan Sankaranarayanan, Senior Safety Officer, Tawam Hospital, Al Ain, UAE

17:30 Clinical management
Dr Marc Ruemmler, Chief Operating Officer, Specialist Internal Medicine, Healthpoint, Abu Dhabi, UAE

17:45 Q&A

18:00 END OF DAY TWO
Healthcare leaders concerned about quality must build systems, often from scratch, that are capable of delivering quality care or enabling external partners to improve quality within their organisations. In tackling this challenge, these leaders, like all leaders, must rally their staff in pursuit of a common goal.

Adverse healthcare events remain a leading cause of death and injury around the world, even though evidence-based methods are often available that could prevent these outcomes. Meanwhile, there is a growing recognition of the importance of culture in preventing such errors and harm.

Key topics:
• How to assess organisation’s safety environment
• Best practices for establishing reliable systems
• Nurturing staff engagement
• Lowering risks for patients through simulation and case study analysis

*COFFEE BREAK: 10:30 – 11:00
LUNCH BREAK: 13:00 – 14:00

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5th Middle East Wound Care Conference

Improving wound management; when things do not go as expected

Who should attend?
- Nurse practitioners
- Nurse managers
- Charge nurses
- Nurse educators
- Clinical nurse specialists
- Wound care specialists
- Paramedics
- Physiotherapists
- Physicians

Key topics:
- Stages and factors affecting wound healing
- Wound infections
- Diabetic foot
- Hypertrophic scars and keloids
- Lower limb ulcers
- Negative-pressure wound therapy
- Tissue viability unit and service

Benefits of attending:
- Assess the challenges of providing wound care best practices in the region
- Evaluate current clinical practice and integrate emerging treatments and technologies into practice
- Determine treatment errors
- Determine wound cause and assure pain is addressed
- Establish plan of care for diabetic foot
- Review therapeutic techniques using a vacuum dressing for acute or chronic wounds
- Describe how to manage complications in stomas
- Discuss elements of setting up a tissue viability unit and service

4-5 October 2015
SESSION 1
08:30 Introduction: Stages and factors affecting wound healing
Yousef H Farajalla, Stoma & Wound Care Clinical Specialist, Dubai Hospital, Dubai, UAE

09:10 Wound infections
• Contamination, colonisation, infection
• Prevention and management of infection
• Biofilms; what are they? How to meet the challenge?
Dr Hussam Eddine Itani, Wound Care Specialist, Regional Advisor and Editor, Wounds International Journal Middle East, Dubai, UAE

SESSION 2
10:20 The surgical wound
• Difference and rationale of primary, secondary and tertiary wound closure
• Complications of the surgical incision – Definition, prevention and management
Dr Mohammed Al-Haddad, Specialist Surgeon, Bariatric & Metabolic Institute, Sheikh Khalifa Medical City, Abu Dhabi, UAE

11:00 Hypertrophic scars and keloids
• Aetiology, pathophysiology, management
Dr Jeffrey Fairley, Consultant Plastic Surgeon, German Board of Plastic Surgery, Aesthetics Clinic, Healthpoint, Abu Dhabi, UAE

11:30 Chronic and stalled wounds
• What is the difference?
• What are the main culprits? What is the role of MMPs and elastase?
Shyarin Ruba, Registered Nurse, Rashid Hospital, Dubai, UAE

SESSION 3
13:30 The diabetic foot
• Neuropathy; assessment and implications
• Common foot problems and how to deal with them
• Charcot foot, assessment and management
Dr Salma Khuraibet, Diabetic Foot and Wound Care Specialist Surgeon, Mubarak Al-Kabeer Hospital, Jabriya, Kuwait

14:30 COFFEE BREAK

SESSION 4
15:00 Lower limb ulcers
• Pathology
• Management
Mounia Sabasse, Wound Care Nurse, Rashid Hospital, Dubai, UAE

16:00 Pressure ulcers
• Prevention and management
Gulnaz Tariq, Unit Manager, Wound Care, Sheikh Khalifa Medical City, President, International Interprofessional Wound Care Group, Abu Dhabi, UAE

16:40 Stomas and how to manage complications
Sabah Omar, Wound & Stoma Care, Charge Nurse, Tawam Hospital, Al Ain, UAE

17:20 The iatrogenic factor
• Why does it happen (e.g. The Francis Report)
• What is our role?
Corrine Ward, Senior Nursing Manager, Mater Dei Hospital, L-İmsída, Malta

18:00 CLOSE OF DAY ONE
“The Wound Care Conference promotes and supports the continuous improvement in wound care for the quality of healthcare and safety of patients.”

Gulnaz Tariq, Unit Manager, Wound Care, Sheikh Khalifa Medical City, Abu Dhabi, UAE

DAY TWO  Monday, 5 October

WORKSHOP ONE
08:30 – 12:30
NEGATIVE-PRESSURE WOUND THERAPY

Facilitator: Emilio Galea, MSc, University of Hertfordshire; Professional Education Director, Dubai, UAE

Negative-pressure wound therapy (NPWT) is a therapeutic technique using a vacuum dressing to promote healing in acute or chronic wounds and enhance healing of first and second degree burns. The therapy involves the controlled application of sub-atmospheric pressure to the local wound environment, using a sealed wound dressing connected to a vacuum therapy unit. The use of this technique in wound management increased dramatically during the 1990s and 2000s and a large number of studies have been published examining NPWT.

NPWT has evolved throughout the past few years with the introduction of incision management systems, epidermal grafting, abdominal wound management units, and instillation therapy.

08:30  Introduction to NPWT
  • What is negative-pressure wound therapy?
  • Modes of action
  • Indications/contraindications
  • Evidence behind NPWT

09:30  Different therapy units

10:00  COFFEE BREAK

10:30  Hands-on workshop
  • Basic NPWT wound application
  • Application of NPWT in difficult instances
  • Bridge dressing application
  • Small wound dressing application
  • Application of special dressings e.g., instillation, incision management, epidermal grafting

12:30  END OF WORKSHOP ONE

12:30 – 13:30 LUNCH BREAK

WORKSHOP TWO
13:30 – 15:30
SETTING UP A TISSUE VIABILITY SERVICE

Facilitator: Corrine Ward, Senior Nursing Manager, Mater Dei Hospital, L-Imsiida, Malta

The setting up of a Tissue Viability Unit and Service needs several components for it to succeed. The planning and investment is vital and this workshop will delve into what professionals need to plan for, prior to and during its inception for the unit to prosper. Tissue Viability Services are unique around the world since the cultural, organisational and health systems vary considerably. Notwithstanding this, there are common factors that could create a better foundation for this service to provide a sustainable and quality service for their client group with wounds.

The audience would be encouraged to jot down what they think are important factors for a service to be initiated and to function. They will then be encouraged to share their thoughts to create an interactive discussion.

Benefits of attending:
  • Create an awareness for the need of planning for the service to be sustainable
  • Discuss elements that would make this service a success
  • Provide a check list of resources to have prior to and during the development of this service

Key topics:
  • Holistic wound care services
  • Development of a unit
  • Sustainable wound care
  • Quality and evidence-based care
  • Qualities of a leader driving the service

15:30  END OF WORKSHOP TWO

15:30 – 16:00 COFFEE BREAK
WORKSHOP THREE

16:00 – 17:30
IDENTIFYING PRESSURE ULCERS

Facilitator: Corrine Ward, Senior Nursing Manager, Mater Dei Hospital, L-Imsida, Malta

Appropriate management can prevent the majority of hospital-acquired pressure ulcers once the patient is identified and preventative measures are put into place. Reinforcing how to recognise the early signs of tissue damage through education, may promote a proactive, rather than reactive, approach. Incontinence-associated dermatitis (IAD) or diaper rash, grade 1 or 2, can have a clinical presentation like a pressure ulcer grade 1 or 2 (EPUAP staging). Both conditions are closely connected to inflammation of the skin but there are also great differences in their aetiology. The treatment between these two conditions also differs. This workshop will give an overview talk on the identification and grading systems of IAD and pressure ulcers. It will also feature clinical photos so the audience will be involved in the identification and treatment options for these cases.

Benefits of attending:

• Recognise the differences between pressure ulcers and IAD
• Identify the diagnosis in order to choose the correct treatment
• Discuss various initiatives to bring the staff on board in the prevention and identification of these conditions

Key topics:

• Pressure ulcers
• IAD
• Tools and equipment to prevent and treat stage one and two pressure ulcers and IAD

END OF WORKSHOP THREE AND CLOSE OF CONFERENCE
Key topics:
- Updates in Ebola
- WHO standards for sterile processing
- Six Sigma in CSSD
- Waste management
- Infection control
- International certification
- Local education
- ERCP superbug outbreak
- Automated instrument tracking
- Inspection and testing of laparoscopic instruments
- Equipment validation

Who should attend?
- CSSD managers
- CSSD supervisors
- CSSD technicians
- Sterile service managers
- Sterile processing technicians
- Hospital decontamination coordinators
- Endoscope decontamination technicians
- Infection prevention & control personnel
- Theatre unit managers
- Theatre scrub staff
- Registered nurses
- General Practitioners
- Dental technicians

Benefits of attending:
- Understand the basics of CSSD Six Sigma and its guiding principles
- Explain the inspection and testing of laparoscopic instruments
- Discover new methods of electronic tracking & traceability
- Review CSSD international certification requirements through local education
- Discover implementation of an IT system in CSSD
- Understand the role of CSSD in environmental services
- Measure performance in CSSD
- Identify infection control and prevention campaigns

Gold Sponsor: Miele Professional
SESSION 1: KEYNOTE PRESENTATION

Moderator: Jason David Unger, Manager, Sterile Processing, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

10:00 Ebola virus, what should we all know
Dr Mohamad Mooty, Infectious Disease Consultant, Medical Subspecialty Institute, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

11:00 COFFEE BREAK

SESSION 2: WORLD HEALTH ORGANIZATION (WHO)

Moderator: Pete Newson, Director, Global Consumables, Getinge International, Sussex, UK

11:30 WHO manual for decontamination
Tina Bradley, Laboratory Manager HIRL, Clinical Microbiology, University Hospitals Birmingham NHS Foundation Trust, Birmingham, UK

12:15 Importance of reprocessing reusable surgical instruments in infection control
Dr Bassem Zayed, Infection Prevention & Control Consultant Service Delivery & Safety, HIS WHO HQ, Geneva

13:00 LUNCH BREAK

SESSION 3: PROCESS

Moderator: Jason David Unger, Manager, Sterile Processing, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

14:00 Decontamination of medical devices: CSSD processes ‘safe by design’
Rene Vis, Product Manager Steam Sterilizers International; Project Manager CSSD Projects International, Miele Professional, Vianen, The Netherlands

14:45 Change management; measuring performance
Helen Griffiths, Nurse Consultant in Gastroenterology/Nurse Advisor NHSBCSP, Wye Valley NHS Trust, Hereford, UK

15:30 COFFEE BREAK

SESSION 4: EDUCATION

Moderator: Tina Bradley, Laboratory Manager HIRL, Clinical Microbiology, University Hospitals Birmingham NHS Foundation Trust, Birmingham, UK

16:00 Standardisation in practice through local education
Pete Newson, Director, Global Consumables, Getinge International, Sussex, UK

16:45 The International Association of Healthcare Central Service Materiel Management (IAHCSMM) certification
David Jagrosse, President Elect, IAHCSMM, Middletown, Connecticut, USA

17:30 CLOSE OF DAY ONE
“This conference aims to identify new practices and standards in this highly evolving field to raise the bar for all sterile processing and allied professionals.”

Jason David Unger, Manager CSSD Sterile Services, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

SESSION 5: KEYNOTE PRESENTATION
Moderator: Jason David Unger, Manager, Sterile Processing, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

10:00 Infections and flexible endoscopy
Tina Bradley, Laboratory Manager HIRL, Clinical Microbiology, University Hospitals Birmingham NHS Foundation Trust, Birmingham, UK

11:00 COFFEE BREAK

SESSION 6: TRACKING & TRACEABILITY
Moderator: Helen Griffiths, Nurse Consultant in Gastroenterology/Nurse Advisor NHSBCSP, Wye Valley NHS Trust, Hereford, UK

11:30 Challenges for moving from manual tracking to an automated instrument tracking
Gretta Abou Rjeily Kawkabani, Manager, Department of Central Sterilisation, American University of Beirut Medical Center, Beirut, Lebanon

12:00 Healthcare reprocessing Standards to promote Patient Safety
Richard Bancroft, Science & Technical Director, Albert Browne, Leicester, UK

12:30 Endoscopy, real case study
Ahmed Ghatwary, Management Representative, SteriGMS, Ghatwary Medical Supply(GMS), Alexandria, Egypt

13:00 LUNCH BREAK

SESSION 7: MEDICAL DEVICE CLEANING
Moderator: Dr Bassim Zayed, Infection Prevention & Control Consultant, Service Delivery & Safety, HIS WHO HQ, Geneva

14:00 Challenges with infectious proteins
Anthony Pellicci, Global Business Development Manager-Detergents, Getinge Infection Control AB, Sweden

14:45 Inspection and testing of laparoscopic Instruments
David Jagrosse, President Elect, IAHCSMM, Middletown, Connecticut, USA

15:30 COFFEE BREAK

SESSION 8: ENVIRONMENTAL DECONTAMINATION
Moderator: Jason David Unger, Manager, Sterile Processing, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

16:00 Biohazardous wastes - handling, transport and treatment - lessons learned in developing solutions for Ireland
Dr Ronnie Russell, President, Irish Decontamination Institute, Cork City, Ireland

16:45 Decontamination of non-critical equipment and surfaces
Georgia Alevizopoulou, Senior Clinical & Education Manager, Steris Europe, Middle East and Africa, Infection Prevention Technologies, Athens, Greece

17:30 CLOSE OF DAY TWO
SESSION 9: LEAN & SIX SIGMA
Moderator: Pete Newson, Director, Global Consumables, Getinge International, Sussex, UK
09:00 Six Sigma in CSSD
   Dr Assaf Almalki, Head, Anaesthesia, King Fahad Medical City, Riyadh, Saudi Arabia
09:45 How to be lean
   Tony McLoughlin, Central Decontamination Unit Manager, Bon Secours Hospital, Cork, Ireland
10:30 Six Sigma and lean implementation in modern SPD
   John Kimsey, Director, Professional Services Group, Steris Corporation, Mentor, Ohio, USA
11:15 COFFEE BREAK

SESSION 10: PROCESS VALIDATION
Moderator: Helen Griffiths, Nurse Consultant in Gastroenterology/Nurse Advisor NH-SBCSP, Wye Valley NHS Trust, Hereford, UK
12:00 Validation of sterilisation processes
   Ing. J.J.J. Patijn, Managing Director, Causa bv, Eindhoven, The Netherlands
12:45 Electrochemically activated solutions for biofilm, legionella and infection control in hospital and clinic water systems - with a focus on dental chair unit waterlines
   Dr Ronnie Russel, President, Irish Decontamination Institute, Cork City, Ireland
13:30 LUNCH BREAK

SESSION 11: INTERACTIVE
14:30 Knowledge Exam
   Led by: Jason David Unger, Manager CSSD Sterile Services, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
   Pete Newson, Director, Global Consumables, Getinge International, Sussex, UK
15:30 Panel discussion: How close are you to ISO 13485?
16:30 Closing remarks by Conference Chair
16:45 CLOSE OF CONFERENCE

CONFERENCE CHAIR: Jason David Unger, Manager CSSD Sterile Services, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE

SPEAKER FACULTY:
- Ahmed Ghatwary, Management Representative, SteriGMS, Ghatwary Medical Supply(GMS), Alexandria, Egypt
- Anthony Pellicci, Global Business Development Manager-Detergents, Getinge Infection Control AB, Sweden
- Dr Assaf Almalki, Head, Anaesthesia, King Fahad Medical City, Riyadh, Saudi Arabia
- Dr Bassim Zayed, Infection Prevention & Control Consultant, Service Delivery & Safety, HIS WHO HQ, Geneva
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- Tina Bradley, Laboratory Manager HIIRL, Clinical Microbiology, University Hospitals Birmingham NHS Foundation Trust, Birmingham, UK
- Tony McLoughlin, Central Decontamination Unit Manager, Bon Secours Hospital, Cork, Ireland
2\textsuperscript{nd} SMART HOSPITALS: THE IT SOLUTIONS CONFERENCE

Who should attend?
- Chief Information Officers
- Information Technology Officers
- Heads, IT Department
- Heads of Procurement
- Heads of Administration
- Heads of Nursing
- Engineering Managers, Health Devices
- IT Project managers
- IT Operations support
- Software developers
- IT administrators
- Heads of Pharmacy

Benefits of attending:
- Facilitate remote care delivery
- Assess clinical decision support and clinical care pathways
- Understand closed loop medication
- Discover the benefits of oral medication dispensing and health wearables
- Review mobile devices and applications
- Discuss IV push medications and interoperability
- Manage patient data systems seamlessly
- Review the Failure Mode and Effects Analysis (FMEA) concept

Key topics:
- Closed loop medication systems
- Clinical decision support and clinical care pathways
- Mobile health applications and avatars
- Smart pump library build
- Electronic medical records integration
- Patient safety apps

Silver Sponsor: Gael
SESSION 1
Moderator: James Waterson, Clinical Consultant, Clinical Operations, CareFusion Middle East, Dubai, UAE
09:00 Looking into the iceberg: Medication errors and the size of the problem
Wesam Badran, Clinical Solutions Consultant, CareFusion Middle East, Dubai, UAE
09:20 An overview on closed loop medication systems
Adeline Saliba, Pharmacy Manager, Corniche Hospital, Abu Dhabi, UAE
09:40 Creating value: Clinical decision support and clinical care pathways
Dr Manish Kohli, Chief, Medical Informatics, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
10:00 Patient safety tools: Mobile health applications and avatars
Ted Waz, CEO & Managing Director, Gulf-HRA, Abu Dhabi, UAE
10:20 Q&A
10:30 COFFEE BREAK

SESSION 2
Moderator: Dr Manish Kohli, Chief, Medical Informatics, Cleveland Clinic Abu Dhabi, Abu Dhabi, UAE
11:00 Paediatric considerations in smart pump library build and electronic medical records integration
Dr Al Patterson, Executive Director, Department of Pharmacy, Sidra Medical and Research Center, Ar-Rayyan, Qatar
11:20 Medication administration: Closing the loop twice over
Deirdre Stewart, Chief Nursing Officer, Cerner Middle East, Dubai, UAE
11:40 The electronic health record from the patients’ perspective
Dr Colin Fincham, Chief Medical Officer, Cerner Middle East, Dubai, UAE
12:00 Q&A
12:15 LUNCH BREAK

SESSION 3
Moderator: Dr Colin Fincham, Chief Medical Officer, Cerner Middle East, Dubai, UAE
13:30 Physical requirements for smart pump and electronic health record interoperability
Zaidoun Al Hilali, Business Manager MENA Region, Medication Management Solutions, CareFusion Middle East, Dubai, UAE
13:50 Adverse Event Reporting (AER) and mHealth
Dr Zakiuddin Ahmed, President, Healthcare Paradigm; President, eHAP, Karachi, Pakistan
14:10 The pressure cooker in the pharmacy
Adeline Saliba, Pharmacy Manager, Corniche Hospital, Abu Dhabi, UAE
14:30 Q&A

SESSION 4
Moderator: James Waterson, Clinical Consultant, Clinical Operations, CareFusion Middle East, Dubai, UAE
14:40 FMEA for interoperability: Building a system that maintains patient safety during downtimes; FMEA concept, local drug library management, drug promotion ‘backflow’ during uptime
James Waterson, Clinical Consultant, Clinical Operations, CareFusion Middle East, Dubai, UAE
15:00 Topic to be confirmed
Prof Norman Lannigan, Head of Pharmacy and Prescribing Support Unit (PPSU), NHS Greater Glasgow and Clyde, Scotland, UK
15:20 Patient safety and the Internet of Things (IoT)
Lucas Ahlstrom, Industrial Liaison, KTH Royal Institute of Technology, Stockholm, Sweden
15:40 Convenience equals compliance? Making interoperability easier for clinicians
Speaker to be confirmed
16:00 Q&A
16:15 CLOSE OF CONFERENCE
"In recent years there has been a significant shift for the patient to be at the centre of care and, more recently, the patient being a partner. The IT Solutions Conference will help to discuss patient engagement, the patient portal and social media."

Dr Colin Fincham, Chief Medical Officer, Cerner Middle East, Dubai, UAE
**DELEGATE BOOKING FORM**

<table>
<thead>
<tr>
<th>Conferences</th>
<th>Register &amp; pay before 30 August 2015</th>
<th>Register &amp; pay before 1 October 2015</th>
<th>Register &amp; pay on-site</th>
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<td>550 AED 150 USD</td>
<td>650 AED 175 USD</td>
<td>750 AED 205 USD</td>
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</table>

Registration includes syllabus, lunches and refreshment breaks.

**Delegate details:**

**DELEGATE 1**

Mr/Ms/Dr/Other: [ ] First Name: [ ] Surname: [ ]

Degree (eg. MD, PhD, DO, RN): [ ]

Speciality: [ ]

Job Title: [ ] Email: [ ]

Tel: [ ] Fax: [ ] Mobile: [ ]

**DELEGATE 2**

Mr/Ms/Dr/Other: [ ] First Name: [ ] Surname: [ ]

Degree (eg. MD, PhD, DO, RN): [ ]

Speciality: [ ]

Job Title: [ ] Email: [ ]

Tel: [ ] Fax: [ ] Mobile: [ ]

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1000+ [ ] 500-999 [ ] 250-499 [ ] 50-249 [ ] 0-49 [ ]

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Cheque payment:
A cheque payment can be made at the Informa Exhibitions office – Level 20, Sheikh Rashid Tower, Dubai World Trade Centre, P.O.Box 9428, Sheikh Zayed Road, Dubai, UAE.

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